Vacuum Products Division

**C**€

# **HS-2 Diffusion Pump**

Part No. 699901150

Rev. G

December 2013



Santovac<sup>®</sup> 5 Diffusion Pump Fluid of SANTOVAC FLUIDS, INC. Viton<sup>®</sup> is a registered trademark of E. I du Pont de Nemours and Company.

# Warranty

Products manufactured by Seller are warranted against defects in materials and workmanship for twelve (12) months from date of shipment thereof to Customer, and Seller's liability under valid warranty claims is limited, at the option of Seller, to repair, replacement, or refund an equitable portion of the purchase price of the Product. Items expendable in normal use are not covered by this warranty. All warranty replacement or repair of parts shall be limited to equipment malfunctions which, in the sole opinion of Seller, are due or traceable to defects in original materials or workmanship. All obligations of Seller under this warranty shall cease in the event of abuse, accident, alteration, misuse, or neglect of the equipment. In-warranty repaired or replaced parts are warranted only for the remaining unexpired portion of the original warranty period applicable to the repaired or replaced parts. After expiration of the applicable warranty period, Customer shall be charged at the then current prices for parts, labor, and transportation.

When products are used with toxic chemicals, or in an atmosphere that is dangerous to the health of humans, or is environmentally unsafe, it will be the responsibility of the Customer to have the product cleaned by an independent agency skilled and approved in handling and cleaning contaminated materials before the product will be accepted by Agilent, Inc. for repair and/or replacement.

Reasonable care must be used to avoid hazards. Seller expressly disclaims responsibility for loss or damage caused by use of its Products other than in accordance with proper operating procedures.

Except as stated herein, Seller makes no warranty, express or implied (either in fact or by operation of law), statutory or otherwise; and, except as stated herein, Seller shall have no liability under any warranty, express or implied (either in fact or by operation of law), statutory or otherwise. Statements made by any person, including representatives of Seller, which are inconsistent or in conflict with the terms of this warranty shall not be binding upon Seller unless reduced to writing and approved by an officer of Seller.

## **Disclaimer**

Operation and maintenance of this equipment involves serious risk. It is the responsibility of the user to maintain safe operating conditions at all times. Agilent assumes no liability for personal injury or damage resulting from operation or service of the equipment.

Agilent has no control over the use of this equipment and is not responsible for personal injury or damage resulting from its use. The safe use and disposal of hazardous or potentially hazardous materials of any kind is the sole responsibility of the user. Observe all WARNINGS and CAUTIONS to minimize the serious hazards involved.

It is the sole responsibility of the users of Agilent equipment to comply with all local, state and federal safety requirements (laws and regulations) applicable to their system. Employ the services of an industrial hygienist and/or a qualified chemical safety engineer in order to ensure safe installation and use.

## **Warranty Replacement and Adjustment**

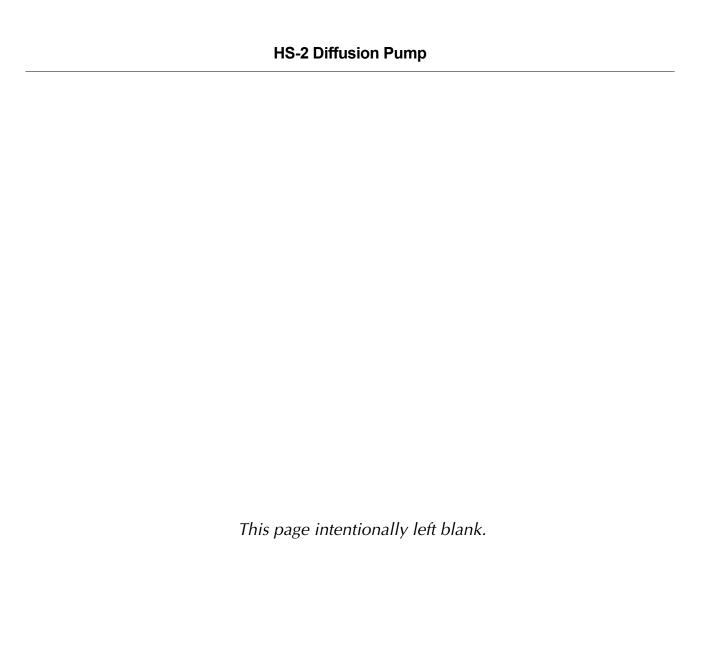
All claims under warranty must be made promptly after occurrence of circumstances giving rise thereto, and must be received within the applicable warranty period by Seller or its authorized representative. Such claims should include the Product serial number, the date of shipment, and a full description of the circumstances giving rise to the claim. Before any Products are returned for repair and/or adjustment, written authorization from Seller or its authorized representative for the return and instructions as to how and where these Products should be returned must be obtained. Any Product returned to Seller for examination shall be prepaid via the means of transportation indicated as acceptable by Seller. Seller reserves the right to reject any warranty claim not promptly reported and any warranty claim on any item that has been altered or has been returned by non-acceptable means of transportation. When any Product is returned for examination and inspection, or for any other reason, Customer shall be responsible for all damage resulting from improper packing or handling, and for loss in transit, notwithstanding any defect or non-conformity in the Product. In all cases, Seller has the sole responsibility for determining the cause and nature of failure, and Seller's determination with regard thereto shall be final.

If it is found that Seller's Product has been returned without cause and is still serviceable, Customer will be notified and the Product returned at its expense; in addition, a charge for testing and examination may be made on Products so returned.

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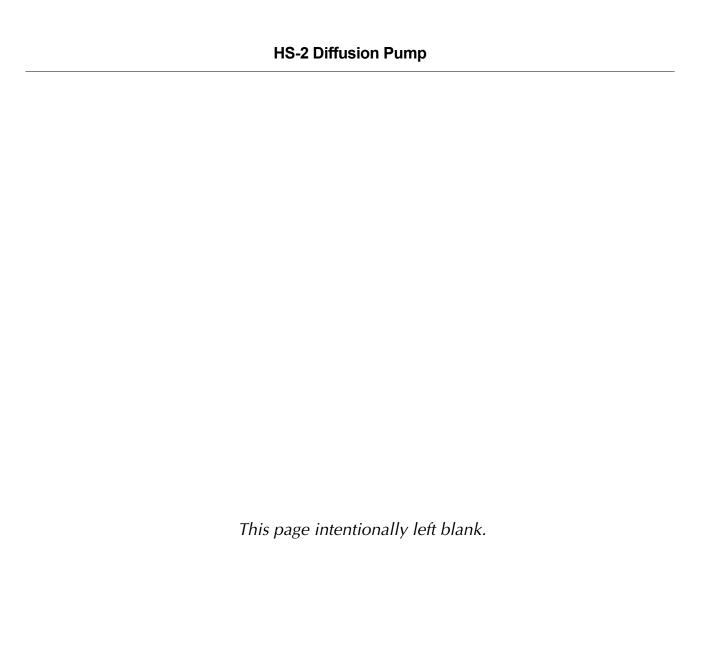
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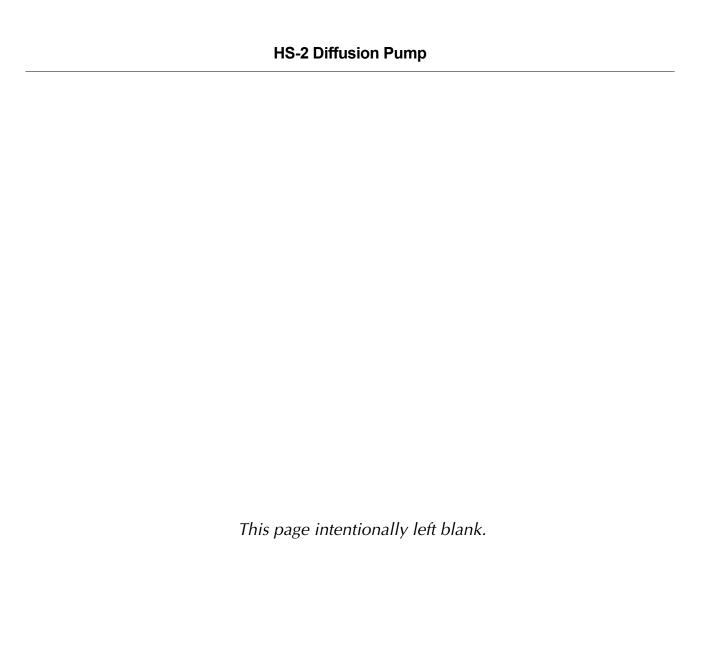
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## **Preface**

## **Documentation Conventions**

This manual uses the following documentation conventions:

**WARNING** 



Warnings indicate a particular procedure or practice, which if not followed correctly, could lead to serious injury.

**CAUTION** 



Cautions indicate a particular procedure or practice, which if not followed, could cause damage to the equipment.

NOTE



Notes contain important information.

Before operating or servicing equipment, read and thoroughly understand all operation/ maintenance manuals provided by Agilent. Be aware of the hazards associated with this equipment, know how to recognize potentially hazardous conditions, and how to avoid them. Read carefully and strictly observe all cautions and warnings. The consequences of unskilled, improper, or careless operation of the equipment can be serious.

In addition, consult local, state, and national agencies regarding specific requirements and regulations. Address any safety, operation, and/or maintenance questions to your nearest Agilent office.

## **Diffusion Pump Hazards**

Designers of systems utilizing diffusion pumps must design out hazards wherever possible. For hazards that cannot be designed out, warnings, procedures, and instructions on proper use and servicing are provided. Please use guards, safety features, and interlocks as recommended.

Refer to Table 1 for a list of general hazards and recommended actions, Table 2 on page xiv for a list of prohibited actions that can result in explosions, and Table 3 on page xv for a list of pressurization hazards that can result in damage to equipment.

The installation, operation, and servicing of diffusion pumps involves one or more of the hazards in 1, any one of which in the absence of safe operating practices and precautions, could potentially result in death or serious harm to personnel.

Table 1 General Hazards

Hazard	Suggested Corrective Action
Loss of utility: water and/or electricity	Provide sufficient backup water and power supply as necessary to effect a safe shutdown under worst case conditions
Overpressure in foreline	Provide an interlock to ensure that the power supply to the pump heater cannot be activated if the foreline pump is not running and/or the pressure in foreline is above 0.5 Torr (0.38 mbar)
Overtemperature	Fit temperature sensors and pump fluid level sensors with a feedback to an interlock on the heater power supply
Insufficient water flow through the main cooling coils	Use water flow sensor and feedback to interlock the heater power supply
Water trapped between inlet and outlet of Quick Cool coil, or liquid nitrogen trapped between inlet and outlet of liquid nitrogen trap	Provide vent or pressure relief valves for both Quick Cool coil and liquid nitrogen trap
Loss of electrical ground integrity	Incorporate ground fault interrupt circuit into heater power supply
Positive pressure in pumping system	Integrate pressure relief valve in vacuum system
High voltage	Prevent personnel contact with high voltages; design and attach warnings
Toxicity and Corrosivity	Vent toxic and/or corrosive gases to a safe location; ensure adequate dilution or scrubbing to safe levels; take all actions required to meet air quality standards
Explosion	Integrate pressure relief valves
	Do not use hydrocarbon-based pumping fluids

## **Explosion**

- □ Operation of the diffusion pump without continuous evacuation below 0.5 Torr (0.67 mbar), or without coolant and introducing a strong oxidizer (such as air) or explosive vapors or powders or materials which may react with pumping fluids in a hot pump (above 300 °F or 150 °C) can cause an explosion. Such an explosion can violently expel valves and other hardware, slam open doors that are not designed for appropriate pressure relief, or burst other components of the vacuum system. Serious injury or death may result from expelled parts, doors, shrapnel, and shock waves.
- ☐ Three elements are required for explosion: fuel, oxidizer, and an ignition. A combination of temperature and pressure can be a source of ignition. Most diffusion pump fluids are fuels. Hydrocarbon fluids are more prone to oxidize and explode than synthetic silicone-based fluid. The oxidizer can be air, which can be introduced by a leak, deliberately brought in via a process, or inadvertently admitted by operator error.
  - Oxygen and other strong oxidizers are even more dangerous than air. Certain conditions of temperature and pressure can cause a combustible mixture to explode. The larger the diffusion pump, the greater the risk of explosion and the greater the risk of damage and injury. Never operate large diffusion pumps utilizing hydrocarbon oils without a complete safety analysis for the entire system and for the application.
- □ Explosion and Fire from Acetone and Alcohol: Diffusion pumps are typically cleaned with acetone and alcohol. When combined with air, oxygen, and other oxides, alcohol and most other solvents are very flammable and explosive. Never permit any trace of these cleaners to remain in or on the pump. Always remove all traces of alcohol and acetone and other cleaners with clean, dry, oil-free compressed air.

Never operate a large diffusion pump under the conditions listed in Table 2. Any of these situations increases the probability of an explosion.

**Table 2 Explosive Conditions** 

Prohibited Action	Explosion-Causing Condition
Do not run pump without cooling water	Overtemperature
Do not run pump with low level of pump fluid	Overtemperature
Do not run pump without proper backing or holding pump	Overpressure
Do not run pump when not evacuated below 0.5 Torr (0.66 mbar)	Overpressure
Do not admit air to, or rough through, a pump with hot boiler	Overpressure plus strong oxidizer
Do not open drain or fill plug while pump is under vacuum, especially when it is hot	Overpressure plus strong oxidizer
Do not contaminate pump with explosive vapors	Lower explosive threshold of gas mixtures
Do not remove, defeat, or override safety counter-measures such as pressure and thermal switches and valve sequencer interlocks	Overtemperature, overpressure, more combustible mixtures
Do not machine or weld any part of the pump without removing all fluid or solvent residue in pump	Source of ignition
Do not use unsuitable pumping fluid	Lower explosive threshold of gas mixture

#### **Pressurization Hazards**

Large vacuum pumps and their components are designed for vacuum service. They are not designed for pressurization, which could cause them to burst possibly expelling shrapnel at lethal velocities. Serious accidents have been caused by intentional pressurization of vacuum systems and their components.

- □ Never pressurize any part of a vacuum system for test or any other purpose.
- ☐ Always provide pressure relief when designing diffusion pumps into systems and ensure that pressure relief motion is limited to safe envelopes.
- □ Never permit the hazards in Table 3 to develop.

Table 3 Pressurization Hazards

Prohibited Action	Result
Do not block inlet or vent of liquid nitrogen trap and lines	LN <sub>2</sub> trap and/or lines burst
Do not close isolation valves at inlet and discharge of main water cooling coils when pump is heated	Water turns to steam and bursts coils
Do not pressurize the pump body (above 1 atm.)	Body of pump bursts
Do not make a hole through the vacuum wall	Loss of structural integrity of wall

Pressure Relief Devices: Systems must be designed with pressure relief devices to provide safe pressure relief from internal explosions. Always recognize that safety devices can fail or malfunction. Provide redundant protection by installing devices having different failure modes, failure mechanisms, and failure causes. Be certain that exhaust duct materials are capable of withstanding the corrosiveness, temperature, and pressure of exhausted products.

## **Dangerous Substances**

- □ Chemical Dangers of Acetone and Alcohol: Diffusion pumps are typically cleaned with acetone or alcohol. Acetone, alcohol, and most other solvents are irritants, narcotics, and depressants, and/or carcinogenic. Their inhalation and ingestion may produce serious effects. Even absorption through the skin can result in moderate toxicity. Always ensure that cleaning operations are performed in large, well-ventilated rooms. Use of self-contained breathing apparatus may be necessary, depending upon the solvent type and vapor concentration in surrounding air.
- □ Poisonous and Corrosive Compounds: When pumping poisonous, reactive, and/or corrosive gas, vapors, or chemicals, proper operation and regeneration do not always ensure that all hazardous materials have been totally removed. If hazardous gas, vapors, chemicals, or combustible mixtures are pumped, sufficient quantities may exist during operation or remain after regeneration to cause severe injury or death.

- □ *Pump Fluids:* Overheating the pump fluid, exposing it to air or reactive materials, or over-pressurizing it above the normal operating range, approximately 1x10<sup>-3</sup> Torr (1.3x10<sup>-3</sup> mbar) decomposes the fluid and possibly makes it toxic. This is especially true of backstreamed mechanical pump fluids which are more volatile (unstable). Overheating of accidentally introduced or backstreamed mechanical pump fluids cannot be protected against by thermal switches which are set for diffusion pump fluid.
- Process Gases: Process gases are frequently toxic, flammable, corrosive, explosive, or otherwise reactive. Agilent has no control over the types of gasses passing through the user's diffusion pump as these are entirely under the control of the process user and/or the hardware systems integrator. Since these gasses can cause serious injury or death, it is very important to plumb the exhaust of the pump to the facility's hazardous gas exhaust system which incorporates appropriate filters, scrubbers and similar components to ensure that the exhaust meets all air and water pollution control regulations.

## **High Temperatures**

- ☐ Hot Surfaces: Boiler temperatures reach 530 °F (275 °C) which can cause serious burns. Always ensure that surfaces have cooled to near room temperature before touching them.
- ☐ Hot Cooling Water and Steam: The water used to cool the pump can reach scalding temperatures. Touching or rupture of the cooling surface can cause serious burns. Water left inside Quick Cool coils from previous use turns to steam when the pump is reheated. This steam must be allowed to escape without contacting personnel. Whenever possible, design the water system with interlock valves so that power cannot be applied to the pump unless water is flowing in the main cooling coils (not Quick Cool coils).

#### **Cold Surfaces**

Liquid nitrogen cooled traps are commonly used in diffusion pumps. Metal surfaces at liquid nitrogen temperature can cause severe frostbite. These surfaces remain cold in excess of 30 minutes after liquid nitrogen evaporation.

#### **Cold Coolant**

Liquid nitrogen. a cryogenic liquid, is used in traps. If it is splashed on body tissues or eyes, it can cause severe frostbite or blindness. The extremely low temperature of liquefied nitrogen can cause skin damage similar to high temperature burns. Contact with the cold gas evolving from the liquid can produce the same effect. Delicate tissues, such as the eye tissues, are most easily damaged by exposure to cold gas or liquid. To minimize the risk of hazardous contact of cold gaseous nitrogen with any part of the body, wear personal safety equipment recommended for use with cryogenic materials, including:

Ц	Face shield
	Full-sleeved lab coat
	Clean, dry gloves which fit loosely so they can be thrown off quickly if frozen by
	contact with the gas.

## **High Voltages**

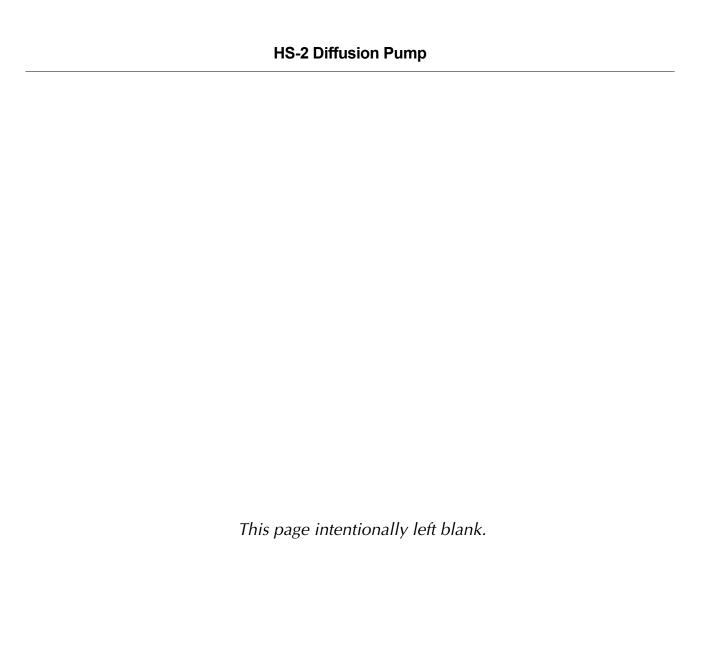
Diffusion pump heaters operate at voltages (up to 480 V) high enough to kill. Design systems to prevent personnel contact with high voltages. Securely attach prominent hazard warnings. Personnel should always break the primary circuit to the power supply when direct access to the heater or wiring is required.

## **Large Equipment and Heavy Weights**

The lifting and moving of large diffusion pumps requires power-assisted equipment and the use of trained moving and installation personnel to avoid dropping, slipping, and overturning the pump. Pumps weigh in excess of 180 lbs (81 kg) and are 3 to 6 feet in their largest dimension (1 to 2 meters). Their mishandling can cause severe injury. Check the weight of the equipment before lifting and assure that the power-assist device is adequate for the task. Do not stand under the equipment being lifted and moved.

## **Asphyxiation**

Death from suffocation can result if a large amount of liquid nitrogen is spilled in a small, poorly ventilated room or equipment. All diffusion pumps are typically cleaned with acetone or alcohol. Acetone. alcohol, and most other solvents are very volatile (unstable). During cleaning, the volatility of these cleaners may permit their gases to displace air and its life-supporting oxygen which could cause death or serious injury by asphyxiation. Always ensure that cleaning operations are performed in large, well-ventilated areas.



# Installation, Maintenance and Specifications

## Installation

Before unpacking and installing this pump, read the safety precautions and general installation, operation and maintenance instructions in the "Preface", as well as the following specific instructions and specifications which pertain to the HS-2 water cooled diffusion pump.

The end user must ensure there is adequate clearance from combustible materials. After storage, transport and startup in high humid conditions, ensure the pump is grounded to system for continued safety.

For overcurrent protection, the pump must have supplementary fusing when installed In a system. The fuse cannot be larger than 15A.

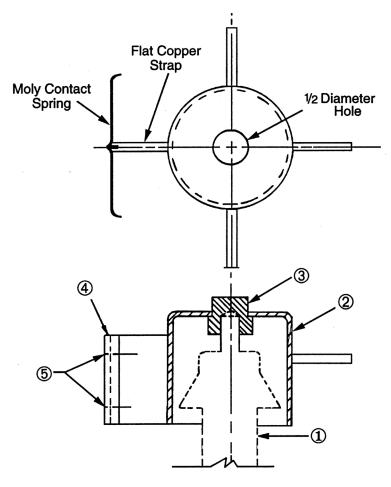
In order to avoid damage during shipment, our conduction cooled cold cap is packaged separately from the jet assembly. Accordingly, it is necessary to install the cold cap on the jet assembly prior to use.

Each cold cap assembly has been individually cleaned and is shipped in a polyethylene bag. Inspect the carton and its contents for transit damage. Damage in transit is the responsibility of the transportation company and must be reported to them. Protect all components from dirt before and during installation. Do not open the plastic containers until the diffusion pump is ready to receive the cold cap installation, after preparatory pump inspection.

Figure 1-1 shows the cold cap correctly mounted on the top jet. Refer to Figure 1-3 on page 1-5 and Figure 1-4 on page 1-6 during installation. To install the cold cap:

- 1. Mount the PTFE button (Item 3) on the jet cap.
- 2. Install the jet (Item 1) in the pump body.
- 3. Install the cold cap (Item 2) as shown in Figure 1-1, ensuring that it is resting firmly on the shoulder of the PTFE button:
  - a. Attach the stand-off (Item 6) to the threaded portion of the tie rod (Item 3) of the jet assembly (Item 1). Secure the stand-off hand-tight only. *Do not use force*.
  - b. Insert the cold cap (Item 4) into the pump barrel by compression of the thermal contact spring against the pump wall.
  - c. Slide the cold cap into the pump barrel until the underside of the end of the copper cup rests against the stand-off (Item 6). The spacer bar opposite the spring firmly contacts the pump wall. The other two will be equally distant from it.
  - d. Align the jet assembly until the hole in the cap is in line with the tapped hole in the stand-off and the spacer bars are equidistant from the top of the pump.

e. Insert the retaining screw (Item 5) and tighten the assembly gently to secure the cap. *Do not use excessive force*.



Conduction Cooled Cold Cap - 2"

Figure 1-1 Cold Cap Installation

## **Pump Fluid Installation**

HS-2 diffusion pumps do not have fill and drain fittings. The pumps are filled by pouring the appropriate amount of fluid along the diffusion pump body sidewall or by removing the foreline baffle and pouring the appropriate amount of fluid down the foreline tube.

## **Maintenance**

## **Changing Heater Element**

If a change of heater is indicated by electrical tests:

- 1. Disconnect the electrical power leads to the heater terminal box of plug.
- 2. Remove the polished reflector cover.
- 3. Remove the block containing the defective heater.
- 4. Remove the heater from its hole and replace with a new element. Coat the replacement heater with milk of magnesia before inserting in the block. This prevents seizing of the element on repeated heat up, and make future servicing easier.
- 5. Reconnect the heater electrically and check continuity and rating.
- 6. Replace the polished reflector.

## Cleaning

Complete cleaning of the pump may be required due to the gradual deterioration of pump fluids. Removal of the pump from the system is necessary. To clean the pump:

- 1. Turn off the power and disconnect the power supply plug.
- 2. Allow the pump to cool, then turn off the cooling water and disconnect the cooling lines.
- 3. Unbolt the inlet flange and foreline connections.
- 4. Remove the pump from the system.
- 5. Remove all O-rings, then remove the cold cap assembly, the jet assembly, and the foreline baffle from the pump.
- 6. Drain the diffusion pump of all fluid.
- 7. Thoroughly clean the diffusion pump body interior and the jet assembly using acetone followed by an Isopropyl alcohol rinse.
- 8. Dry the pump and the jet assembly with clean, dry, oil-free compressed air.
- 9. Install the foreline baffle and jet assembly. Verify that the ejector nozzle is properly aligned with the foreline. Install the cold cap assembly into the pump body.
- 10. Charge the pump with the proper amount of fluid.
- 11. Reinstall the diffusion pump in the system using all new O-rings.
- 12. Reconnect the water cooling lines and the power supply.
- 13. Evacuate the diffusion pump with the appropriate mechanical pump and turn on the cooling water.
- 14. After the pump has been evacuated to a pressure below 0.5 Torr (.66 mbars), turn on the power to the diffusion pump.

## **HS-2 Diffusion Pump Specifications**

This section gives the physical and operating specifications for the Model No. 82906301 (120 V) and 82906302 (240 V) pumps (Type No. 0160).

Figure 1-2 shows the HS-2 speed curve.

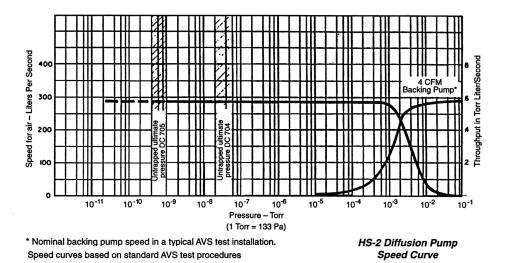


Figure 1-2 HS-2 Speed Curve

Figure 1-3 shows the HS-2 cross section.

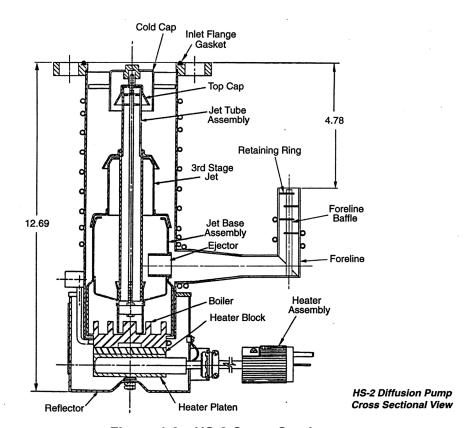


Figure 1-3 HS-2 Cross Section

Figure 1-4 shows the HS-2 flange and pump dimensions and connections.

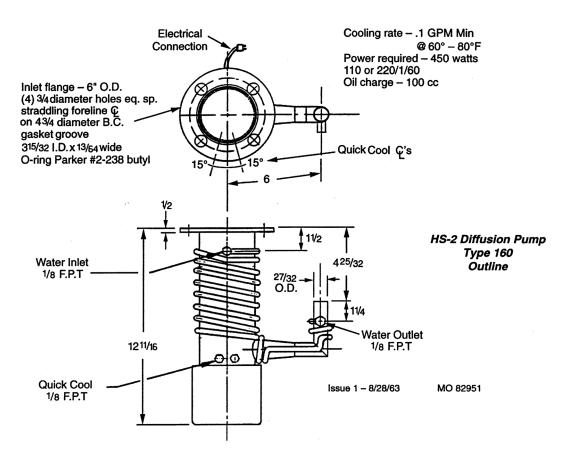


Figure 1-4 HS-2 Flange and Pump

## **Operating Specifications**

Table 1-1 gives the HS-2 operating specifications.

**Table 1-1 Operating Specifications** 

Specification	Value
Optimum Operating Range	$2 \times 10^{-3}$ Torr (2.7 mbar) to $< 5 \times 10^{-8}$ Torr (6.7 mbar)
Maximum Pumping Speed	285 liters/second for air
Maximum Forepressure	No Load 5.5 x $10^{-1}$ Torr (.73 mbar) Full Load 4.0 x $10^{-1}$ Torr (.53 mbar)
Maximum Throughput	0.5 Torr liter/second (.67 mbar)
Backstreaming Rate at Pump Inlet	1 x 10 <sup>-3</sup> mg/cm2/min (with cold cap)
Power Required	450 W nominal, 575 W maximum
Heat-up Time	15 minutes
Cool-down Time	Less than 5 minutes to <i>break</i> jet Less than 10 minutes to vent pump
Fluid Charge	100 cc. All conventional and high performance pump fluids
Cooling Water Requirements	0.1 gpm at 60 °F to 80 °F (15.6 °C to 26.7 °C) inlet temperature
Backing Pump Size	5 cfm or larger for optimum throughput
Environmental	Maximum ambient temperature 113 °F (45 °C)
	Maximum relative humidity 80% for temperatures up to 31 °C decreasing linearly to 50% relative humidity at 40 °C
Installation	Indoor use, Installation Category 2, Pollution Degree 2
Altitude	6562' (2000m)

## **PHYSICAL SPECIFICATIONS**

Table 1-2 gives the HS-2 physical specifications.

Table 1-2 Physical Specifications

Specification	Value
Inlet Flange Connection	<ul> <li>□ OD – 6"</li> <li>□ ID – 311/32"</li> <li>□ Thickness – 1/2"</li> <li>□ Bolt Circle – 43/4 diameter</li> <li>□ No. of Holes – 4</li> <li>□ Size of Holes – 3/4 diameter</li> <li>□ Orientation – Straddle</li> <li>□ Gasket Groove – 315/32 ID x 13/64 wide</li> <li>□ Gasket O-Ring – Parker #2-238 Butyl</li> </ul>
Foreline Connection	<ul> <li>□ Tubing – 0.840 OD*</li> <li>□ Height – 1211/16" allow additional 31/2" for heater removal</li> <li>□ Jet Assembly – Self-aligning, fractionating design with 3 diffusion stages and one ejector stage</li> <li>□ Foreline Baffle – Stacked half moons with snap ring retainer</li> <li>□ Cold Cap - Conduction cooled</li> <li>□ Water Connections - 1/8 FPT body and quick cool.</li> </ul>
Materials of Construction	<ul> <li>□ Body – Stainless Steel</li> <li>□ Flange – Mild Steel</li> <li>□ Jet Assembly – Stainless Steel</li> <li>□ Foreline Baffle – Stainless Steel</li> <li>□ Cooling Coils – Copper, Welded to body</li> <li>□ Heater Reflector – Polished Aluminum</li> <li>□ Cold Cap – Copper, Nickel-Plated</li> </ul>
Heater, Cartridge Type	<ul> <li>□ STD Voltage (Nom.)– 115V 1ø</li> <li>□ Option (Nom.) – 240V 1ø</li> <li>□ Power – 450 W (approximately)</li> <li>□ Connector – Plug-in, 115 V, mates with Hubbell #5269</li> <li>□ 240 V mates with Hubbell #5669</li> </ul>
Actual Weight	10 lbs

**Table 1-2 Physical Specifications (Continued)** 

Specification	Value
Shipping Weight	20 lbs
*(Use 5/8 ID x 1 3/8 OD rubber hose for vacuum service)	

# **Optional Components**

Table 1-3 gives the HS-2 optional components.

**Table 1-3 Optional Components** 

Part Number	Description
647302150	Heater, 450 W, 240 V
F0600301	Cold Cap (Conduction cooled)

# **Replaceable Parts**

When ordering replacement parts, quote type number and serial number of pump.

Table 1-4 gives the HS-2 replacement parts.

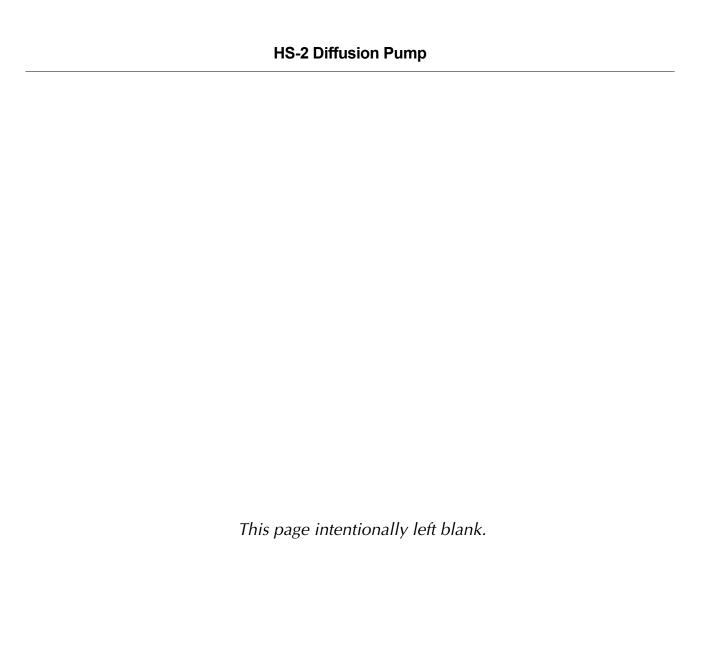
**Table 1-4 Replacement Parts** 

Part Number	Description
647302124	Heater Assembly, 450 W, 120 V
647302150	Heater Assembly, 450 W, 240 V
82920001	Heater Block
82918301	Heater Platen
K0377159	O-ring Kit
F0310301	Jet Assembly
82917301	Reflector
F0600301	Cold Cap Assembly
84166301	Foreline Baffle
660156010	Baffle Retaining Ring
648018010	Heater Clip
Standard Heater Clip Screws	#4-40 x 3/16 Rd. Hd. MS M/S Ni-Plated
Standard Reflector Nuts	10-32 Hex Hd. S/S
Standard Reflector Washers	#10 Std Flat – S/S
Standard Heater Screws	1/4 - 20 x 13/8, Hex. Hd. Cap Screw/Lock Washer - S/S

Table 1-5 lists the cold cap replacement parts.

Table 1-5 Cold Cap Replacement Parts

Part Number	Description
F0310301	Jet Assembly
F0600301	Cold Cap
F0597001	PTFE Button
F0600004	Moly. Spring
614120052	2-56 x 1/8" R.H.M.S. SS





# Vacuum Products Division Instructions for returning products

Dear Customer:

Please follow these instructions whenever one of our products needs to be returned.

- 1) Complete the attached Request for Return form and send it to Agilent Technologies (see below), taking particular care to identify all products that have pumped or been exposed to any toxic or hazardous materials.
- 2) After evaluating the information, Agilent Technologies will provide you with a Return Authorization (RA) number via email or fax, as requested.

**Note**: Depending on the type of return, a Purchase Order may be required at the time the Request for Return is submitted. We will quote any necessary services (evaluation, repair, special cleaning, eq).

- 3) Important steps for the shipment of returning product:
  - Remove all accessories from the core product (e.g. inlet screens, vent valves).
  - Prior to shipment, drain any oils or other liquids, purge or flush all gasses, and wipe off any excess residue.
  - If ordering an Advance Exchange product, <u>please use the packaging from the Advance Exchange to return the defective</u> product.
  - Seal the product in a plastic bag, and package product carefully to avoid damage in transit. You are responsible for loss or damage in transit.
  - Agilent Technologies is not responsible for returning customer provided packaging or containers.
  - Clearly label package with RA number. Using the shipping label provided will ensure the proper address and RA number
    are on the package. Packages shipped to Agilent without a RA clearly written on the outside cannot be accepted and will
    be returned.
- 4) Return only products for which the RA was issued.
- 5) Product being returned under a RA must be received within 15 business days.
- 6) Ship to the location specified on the printable label, which will be sent, along with the RA number, as soon as we have received all of the required information. Customer is responsible for freight charges on returning product.
- Return shipments must comply with all applicable Shipping Regulations (IATA, DOT, etc.) and carrier requirements.

#### RETURN THE COMPLETED **REQUEST FOR RETURN** FORM TO YOUR NEAREST LOCATION:

 Fax:
 00 39 011 9979 330

 Fax Free:
 00 800 345 345 00
 Fax:
 1 781 860 9252
 please visit our website for individual office information

 Toll Free:
 00 800 234 234 00
 Toll Free: 800 882 7426, Option 3
 office information

 vpt-customercare@agilent.com
 vpl-ra@agilent.com
 http://www.agilent.com



## Vacuum Products Division Request for Return Form (Health and Safety Certification)

Please read important policy information on Page 3 that applies to all returns.

) CUSTOMER INFORMATION			
Company Name:		Contact Name:	
Tel:	Email:	Fax:	
Customer Ship To:		Customer Bill To:	
Europe only: VAT reg. Numb	er:	USA/Canada only: Tax	kable Non-taxable
) PRODUCT IDENTIFICATION			
Product Description	Agilent P/N	Agilent S/N	Original Purchasing Reference
<u> </u>			
_			
TYPE OF RETURN (Choose on	e from each row and supply	/ Purchase Order if requesting a billa	ble service)
		f (hard copy must be submitted with	
			Evaluation Return for Credit
<b>3B</b> . Exchange Repair	UpgradeConsign	iment/ DemoCalibration!	Evaluationneturn for Credit
) HEALTH and SAFETY CERTIFIC	CATION		
AGILENT TECHNOLOGIES CAN	NOT ACCEPT ANY PRODUC	CTS CONTAMINATED WITH BIOLOG	ICAL OR EXPLOSIVE HAZARDS,
RADIOACTIVE MATERIAL, OR			
Call Agilent Technologies to d	iscuss alternatives if this re	equirement presents a problem.	
The equipment listed above (c			
		toxic or hazardous materials. OR wing toxic or hazardous materials. I	f this hav is chacked the following
	-	boxes for all materials to which pro	<u> </u>
Toxic Corrosive		lammable Explosive	Biological Radioactive
		_ ,	•
LIST all toxic/ nazardous matei	als. Include product name	, chemical name, and chemical syn	iboi or tormuia:
			ed, <b>the customer will be held responsible</b> for all
costs incurred to ensure the safe hand exposure to toxic or hazardous materia	= -	r any harm or injury to Agilent employees as	well as to any third party occurring as a result of
Print Name:	•	nature:	Date:
) FAILURE INFORMATION:			
Failure Mode (REQUIRED FIELD	See next name for summes	tions of failure terms):	
Detailed Description of Malfun		·	
·	, ,	ioi ilicosayej	
Application (system and model	):		
I understand and agree to the t	terms of Section 6 Dags 2/	3	
Print Name:		o. nature:	Date:



## Vacuum Products Division Request for Return Form (Health and Safety Certification)

#### Please use these Failure Mode to describe the concern about the product on Page 2.

#### TURBO PUMPS and TURBO CONTROLLERS

APPARENT DEFECT/MALFUNCTION		POSITION	PARAMETERS	
- Does not start	- Noise	- Vertical	Power:	Rotational Speed:
- Does not spin freely	- Vibrations	-Horizontal	Current:	Inlet Pressure:
- Does not reach full speed	-Leak	-Upside-down	Temp 1:	Foreline Pressure:
- Mechanical Contact	-Overtemperature	-Other:	Temp 2:	Purge flow:
- Cooling defective	-Clogging		OPERATING TIME	<u>:</u>

#### ION PUMPS/CONTROLLERS

- Bad feedthrough	- Poor vacuum
- Vacuum leak	- High voltage problem
- Error code on display	- Other

## LEAK DETECTORS

- Cannot calibrate	-No zero/high backround
- Vacuum system unstable	- Cannot reach test mode
- Failed to start	- Other

#### **SCROLL AND ROTARY VANE PUMPS**

- Pump doesn't start	- Noisy pump (describe)
- Doesn't reach vacuum	- Over temperature
- Pump seized	- Other

#### VALVES/COMPONENTS

- Main seal leak	- Bellows leak
- Solenoid failure	- Damaged flange
- Damaged sealing area	-Other

#### **INSTRUMENTS**

- Gauge tube not working	- Display problem
- Communication failure	- Degas not working
- Error code on display	- Other

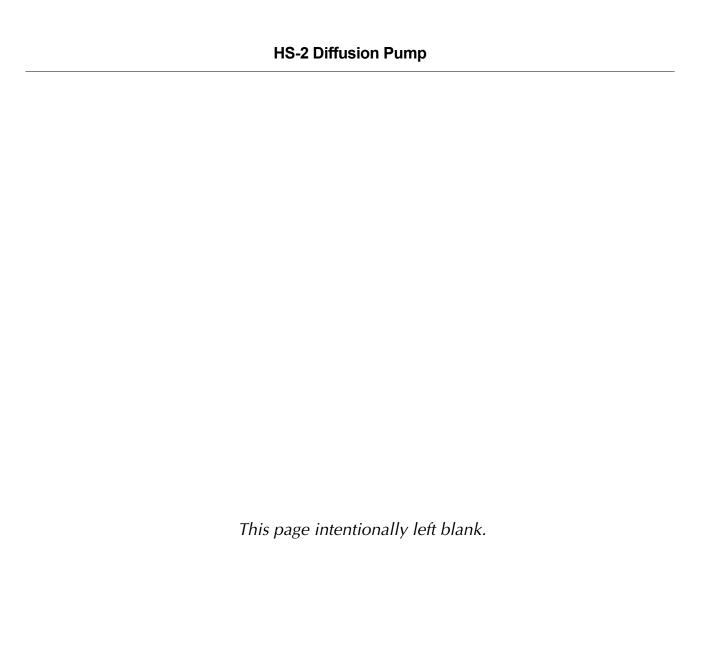
#### **DIFFUSION PUMPS**

- Heater failure	- Electrical problem
- Doesn't reach vacuum	- Cooling coil damage
- Vacuum leak	- Other

#### Section 6) ADDITIONAL TERMS

# Please read the terms and conditions below as they apply to all returns and are in addition to the Agilent Technologies Vacuum Product Division — Products and Services Terms of Sale.

- Customer is responsible for the freight charges for the returning product. Return shipments must comply with all
  applicable Shipping Regulations (IATA, DOT, etc.) and carrier requirements.
- Customers receiving an Advance Exchange product agree to return the defective, rebuildable part to Agilent Technologies
  within 15 business days. Failure to do so, or returning a non-rebuildable part (crashed), will result in an invoice for the
  non-returned/non-rebuildable part.
- Returns for credit toward the purchase of new or refurbished Products are subject to prior Agilent approval and may incur
  a restocking fee. Please reference the original purchase order number.
- Units returned for evaluation will be evaluated, and a quote for repair will be issued. If you choose to have the unit
  repaired, the cost of the evaluation will be deducted from the final repair pricing. A Purchase Order for the final repair price
  should be issued within 3 weeks of quotation date. Units without a Purchase Order for repair will be returned to the
  customer, and the evaluation fee will be invoiced.
- A Special Cleaning fee will apply to all exposed products per Section 4 of this document.
- If requesting a calibration service, units must be functionally capable of being calibrated.



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This information is subject to change without notice.

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